

FAA official discusses importance of emergency readiness in wake of Sept. 11

By Ron Podell

In the wake of the events of Sept. 11, firefighters will continue to fight fires; police officers will continue to handle crimes; and emergency medical personnel will continue to respond to people in critical need. But now more than ever, coordination of comprehensive emergency management plans, both inter-agency and inter-jurisdictional, will become critical in determining how well similar tragedies and other large-scale emergencies are handled in the future.

"People will live and people will die. How often is very much determined by how those areas of emergency response are already in place," said Ken Gilliam, senior fire safety specialist of the Federal Aviation Administration's (FAA) Office of Airport Safety and Standards.

That was the message delivered by Gilliam, the keynote speaker of "Homeland: Local, State and National Perspectives," a homeland security expert consortium hosted by EMU's Center for Organizational Risk Reduction at the Convocation Center Nov. 30.

Gilliam's duties with the FAA include the development and maintenance of policy documents relating to rescue, fire fighting and medical services that are allowed by airports throughout the country. Gilliam has 38 years of experience in professional emergency services work, including 23 years in supervisory

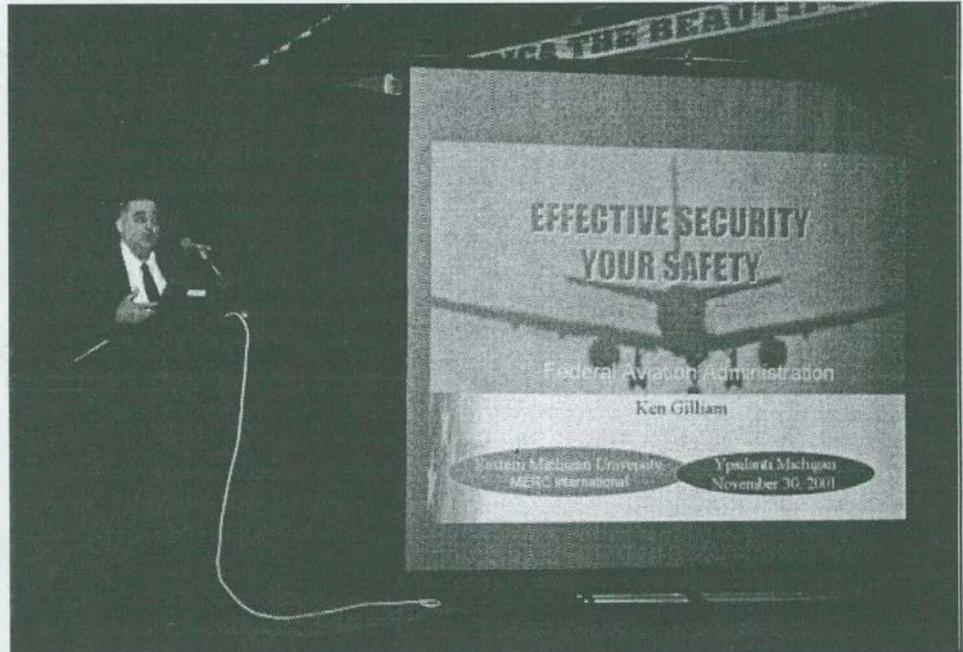


Photo by Myah Benjamin

TALKING ABOUT TERRORISM: Ken Gilliam, senior fire safety specialist for the Federal Aviation Administration's Office of Airport Safety and Standards, talks to EMU administrators, faculty and staff about the importance of coordinating various entities during crisis management.

capacities. He has a bachelor's degree in fire service management from Rollins College in Florida.

Gilliam spoke to the crowd of more than 80 about crisis management techniques. Gilliam is the FAA's staff representative to the Airport Rulemaking Advisory Committee (ARAC), which was established by Congress before the incidents of Sept. 11. The committee has been

charged with rewriting regulations for all firefighters and police officers working at airports, Gilliam said.

"What we may see in the future is that the people on the committee will look at how firefighters will be better protected," Gilliam said. "Who in the world ever thought the World Trade Center towers

SEE GILLIAM, PAGE 4

Cross Street plan includes parking, eventual two-way traffic

By Hollie A. Bayer

Eastern Michigan University is hoping for a kinder, gentler version of Cross Street, perhaps as early as next year. The three-lane, one-way thoroughfare — noted for its fast traffic, which creates a threat to pedestrians — would have one of its lanes converted to parking in the short term.

The recommendation is one of many proposed in a recently completed Cross Street Study, in which EMU worked in conjunction with the city of Ypsilanti. The study looks at recommendations along Cross Street from just west of Oakwood to just west of Huron.

The Cross Street area has been identified as an area of need. Substandard housing, traffic accidents, elevated crime rates and declining commerce, among others, have been discussed for improvement by city and Uni-



CROSS STREET CONCERNS: Eastern Michigan University and the city of Ypsilanti recently released results of a Cross Street study, which would convert one lane of the road to parking in the short term and create two-way traffic in the long term. The plans would slow traffic on the thoroughfare and improve safety for pedestrians.

versity officials.

By analyzing the effectiveness of three main factors — transportation, housing and the pedestrian corridor, which

leads people from the University area into downtown Ypsilanti and Historic Depot Town — the Cross Street study team hoped to find ways

to improve the area.

The result is a two-part program, divided into a short-term plan and a long-term plan. By dividing the plan into sections, it is easier to ensure that the plan does begin and allows flexibility in implementing the plan, said Tawkiyah Jordan, planner for the city of Ypsilanti.

"We can respond to what happens and re-evaluate our plan," she said.

Some of the short-term plan actions over the next one to two years are:

- Elimination of one lane of traffic on Cross Street and Washtenaw Avenue to allow parking along Cross Street and Washtenaw Avenue, pending permission from the Michigan Department of Transportation.

"I think plans to add additional on-street parking and off-street lot parking are ter-

SEE PLAN, PAGE 4

Strategic plan funds more centers to help students

Editor's Note: This is the second in a series about the implementation and funding of the University's strategic plan initiatives over the next six months.

By Ron Podell

Eastern Michigan University's strong undergraduate programs will be bolstered next semester with the creation or expansion of a number of student-oriented service centers. These centers will increase access for students and improve their chances for success at EMU.

"This plan will help commuter and transfer students," said EMU President Samuel A. Kirkpatrick. "This will give those who previously had no voice or little voice on campus the access and information they need to succeed."

In early 2002, Kirkpatrick will authorize the use of \$1.07 million in monies set aside in the budget to fund a number of strategic planning initiatives under the University's six key directions. The bulk of the funding, \$676,000, has been targeted for 11 of 13 initiatives listed under Direction 1.

Direction 1 stresses that EMU will be recognized for its strong undergraduate programs and will provide research opportunities, excellent co-curricular programs, and support systems that enhance the success of a talented and diverse student population.

Under Direction 1, there are several key strategic initiatives to create a number of student service centers within the next six months. These include:

■ Academic advising centers will be established in each college. The advising centers will focus primarily on students (including transfer students) who have declared a major. Approximately \$224,000 has been slated for this initiative for the remainder of the fiscal year.

"Our studies show that access to full-time advisers is a key issue for EMU students, especially as they enter upper division pro-

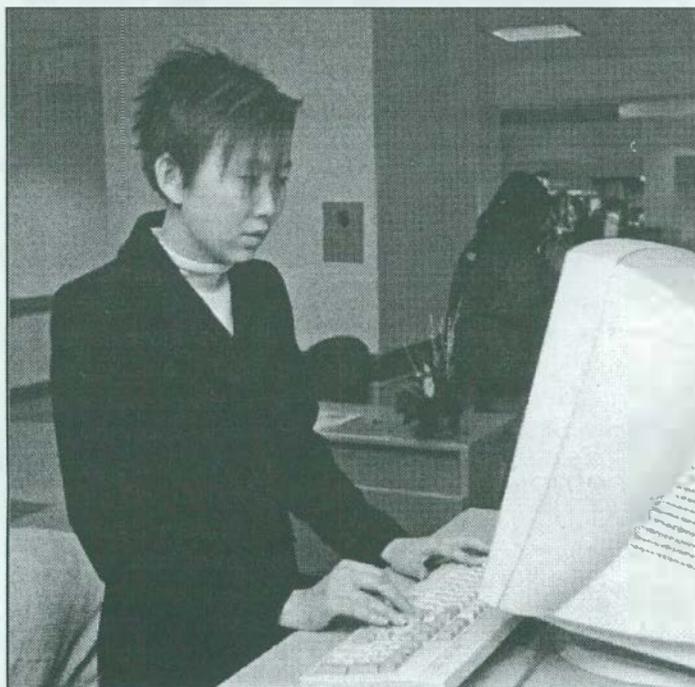
grams," Kirkpatrick said.

■ A basic Commuter Center was established in McKenny Union this fall to help to begin to address the needs of EMU's roughly 17,000 commuter students. An additional \$34,000 has been earmarked for staffing and services that includes providing information to commuters about financial aid, advising, dining services, day care, parking and places on campus for commuter students to congregate between

cent in 2002-03.

■ A Community College Community Relations Office will be established to facilitate program-to-program articulation agreements, course equivalency lists and collaborative academic relationships. About \$47,800 has been budgeted for this initiative.

This office would help streamline and make smoother the process for community college students to transfer to EMU, Kirkpatrick said.



COMMUTER CONSULTATION: Wiwin Nig, a junior business major from Jakarta, Indonesia, uses a computer at Commuter Central to access information. Commuter Central is one of several new student centers that will be expanded or created at EMU in the next six months.

classes.

■ A Transfer Center will be established to provide services to transfer students. Services will be coordinated with academic departments, College Advising Centers, the Academic Advising Office and Financial Aid. Approximately \$94,700 has been set aside for this initiative.

"Prospective transfer students want high quality electronic access to EMU coupled with one-stop services," Kirkpatrick said. "A Transfer Center in Pierce Hall will enable us to regain EMU's competitive advantage as a transfer-friendly university."

Eastern Michigan had 1,642 transfer students in fall 2001 and another 590 during the winter term. The goal is to increase transfer student enrollments at EMU 2-5 per-

Eastern Michigan had 1,502 transfers from community colleges this year. Washtenaw Community College, Schoolcraft College and Oakland Community College provide the largest number of transfer students to EMU.

■ A Summer Institute in Forensics, Media and Theatre will be created to provide an intensive experience for talented and gifted high school students. The institute would showcase some of EMU's strong performance-based programs while at the same time identifying potential EMU student recruits.

Seed funding has been earmarked for this project, with the goal to have the institute self-funded by the second year, Kirkpatrick said.

"Some of these projects need a jump start," he said.

Faculty/staff campaign provides scholarships, programs for University

By Ron Podell

From student scholarships to contributing funds to specific programs and departments, the Annual Faculty/Staff Campaign makes a daily difference in the level of education offered at Eastern Michigan University.

Over the past 14 years, EMU faculty and staff have given more than \$3 million in support of scholarships, programs and departments. Last year's campaign raised \$283,000.

This year's active campaign, titled "Hoping For The Best," began Nov. 7 with a kick-off breakfast and runs through Jan. 16, although gifts may be made 365 days a year, said Susan Rink, director of annual giving for the EMU Foundation.

No dollar amount goal has been set, but the focus this year is placed mainly on increasing donor participation, she said.

"I feel the annual Faculty and Staff Campaign is an extremely worthy cause for EMU employees to contribute to," said Amelia Chan, assistant dean of the College of Business and a co-chair of this year's campaign. "One can absolutely identify and contribute to an area close to their hearts."

Two of the gifts established that have made a major impact are The Julie Van Haren Women's Health Fund Endowment and the Linda Shipley Memorial Endowed Scholarship, Rink said.

The Julie Van Haren endowment offers financial assistance to female students to obtain medical testing that will aid in the early detection of cancer and related illnesses. John and Joyce Van Haren established the Endowment in 1995 after the untimely death of their daughter, Julie, from cervi-

cal cancer. John Van Haren is a retired faculty member in the department of art.

"We've serviced more than 175 women since then, by providing pap smears at no cost," said Ellen Gold, director of University Health Services. "Those tests have produced an average of 10 percent with abnormal test results. This is potentially life-saving information for those women."

The Julie Van Haren Cancer Screening Program is scheduled March 11-22, 2002.

The Linda Shipley Memorial Endowed Scholarship offers a scholarship, usually around \$500, to a junior or senior student in

the College of Business's accounting program. This endowed scholarship was established in 1998 by the Shipley family in the memory of

Linda Shipley, an M.B.A. graduate of EMU who served as a lecturer in the management department and secretary of the accounting department.

"I've met all of the families of the students who won the awards. They commented how much the scholarship helped them," said Susan Shipley, Linda's sister and manager of sponsored accounting.

Sponsored accounting encompasses grants and contracts as well as the EMU Foundation spending account.

Because Shipley said she and other family members worked to pay for their own educations, the Linda Shipley scholarship is based on financial need as well as academic performance.

Faculty and staff campaign contributions can be made by credit card, check or payroll deduction, Chan said.

Planning For The BEST

Psychology clinic opens doors to neighborhood

By Carol Anderson

At a time when the state of Michigan is scaling back budgets for mental health care, Eastern Michigan University has opened a psychology clinic to serve Ypsilanti-area residents.

Conveniently located on the edge of campus, the clinic, at 611 Cross Street, is part of EMU's new clinical psychology Ph.D. program and is currently the training ground for the first class of 10 students.

Karen Downey, clinic director, heads the staff of Ph.D. students, several masters' students and a receptionist. In addition to Downey, EMU clinical psychology faculty provide supervision to the students.

"Phone calls are starting to trickle in," said Downey as she explains how people in the surrounding area are beginning to discover the facility.

A number of those early calls came from people who wanted assistance in dealing with the aftermath of the tragedies of Sept. 11.

The clinic, which addresses a broad range of behavioral and emotional issues for adults and children, is currently treating clients for depression, anxiety, eating disorders, substance abuse and relationship problems.

In addition, the clinic is prepared to provide services for anger management, chronic pain, post-traumatic stress reactions, behavioral



COME ON IN: Karen Downey, clinic director of the Eastern Michigan University Psychology Clinic, fields a call from a client. The clinic, located at 611 Cross St., is part of EMU's new clinical psychology Ph.D. program and is currently the training ground for the first group of 10 students.

medicine and rehabilitation problems; and behavioral and emotional problems of childhood and adolescence.

The main group of people served by this new facility is the Ypsilanti community, including, but not limited to, EMU students and staff.

"We complement Snow (Health Center)," said Downey. "We don't duplicate its services."

The doctoral students provide clinic services, including both psychological assessment and treatment. The students progress from closely supervised work towards more independent practice,

with the goal of becoming licensed psychologists.

"I'm interested in working with adolescents in trouble with the law," said Ph.D. stu-

dent Elizabeth Nelson. about EMU's clinical psychology program through a professor.

"It sounded like a good clinical training opportunity,"

"We complement Snow Health Center. We don't duplicate its services."

**Karen Downey,
Clinic Director
EMU Psychology Clinic**

dent Elizabeth Nelson.

Having earned her bachelor's degree in psychology from South Dakota State University, Nelson heard

she said.

EMU's Psychology Clinic treats clients on an appointment basis following a telephone interview to determine

if the person's needs match the clinic's services. The clinic serves those who often can't afford or do not have insurance coverage for treatments by independent practitioners, but whose problems are not severe enough to qualify for limited publicly funded community health services.

Downey earned a doctorate in clinical psychology from Wayne State University in 1993 and completed a post-doctoral fellowship at the University of Michigan in 1995. Prior to coming to EMU in February 2001, she served as director of Treatment Research Services for Wayne State's School of Medicine's Substance Abuse Research Division.

Having a doctoral program means "EMU has reached full academic maturity," said Kenneth Rusiniak, professor and head of EMU's Psychology Department.

He said the University has been very supportive of its first Ph.D. program and has provided an appropriate number of faculty, a site and a lucrative support package to attract good students into the program.

The psychology clinic, which is planning an open house this month, operates year round and is open 8:30 a.m. to 5 p.m., Monday, Wednesday, Thursday and Friday; and until 7 p.m. on Tuesday. For more information, call 487-4987.

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For a more extensive listing of University events, go to the Office of Public Information home page at www.emich.edu/public/public_information/

Campus holiday open house scheduled for Dec. 14

EMU faculty and staff are cordially invited to a holiday open house Friday, Dec. 14, 11:30 a.m.-1:30 p.m., Welch Hall. Please stop by to share greetings and enjoy holiday refreshments.

For more information, call 487-1599.

Bob Milne performs in concert

Bob Milne, the critically-acclaimed ragtime pianist, performs his holiday show Saturday, Dec. 15, 7 p.m., Pease Auditorium. Tickets are on sale now for \$15.

For more information, call 487-2282.

FOCUS EMU takes holiday break

This is the final issue of FOCUS EMU for 2001. FOCUS EMU will return Tuesday, Jan. 8, 2002.

MLK President's Luncheon tickets now available

Tickets for the Martin Luther King Jr. Day President's Luncheon, scheduled for noon, Jan. 21, are now on sale.

Ticket orders will be accepted at the Convocation Center and Quirk Theatre. Call the Convocation Center at 487-2282 or stop by the box office 9 a.m.-5 p.m., Monday through Friday. Call Quirk Theatre at 487-1221, or stop by the box office noon-5:30 p.m., Monday through Thursday. Tables of eight and individual tickets will be sold. There is no limit on the number of tickets or tables sold per customer.

Requisitions, cash, checks and credit cards will be accepted. For more information, call McKenny Union and Campus Life at 487-3045.

Faculty can nominate students for annual Undergrad Symposium

Student nomination forms and abstract guidelines for the College of Arts and Sciences Undergraduate Symposium are available.

Faculty members are asked to identify students who have achieved exceptional levels of academic work to present at this annual event, scheduled for March 22, 2002, in McKenny Union. For more details on the nomination process or the event, call Wendy Kivi at 487-3198.

JOBSLINE

An Affirmative Action/
Equal Opportunity Employer

To be considered for vacant positions, all Promotional Openings Application Forms **MUST BE SUBMITTED** directly to the Compensation/Employment Services Office and received no later than 5 p.m., Monday, Dec. 17. **NOTE: LATE OR INCOMPLETE FORMS WILL NOT BE ACCEPTED.**

Vacancy information may also be obtained by calling our 24-hour Jobs Line at 487-0016. Compensation/Employment Services office hours are Monday - Friday, 8 a.m. to 5 p.m.

CLERICAL/SECRETARIAL

(Hiring Rate)

CSAA0213 CS04 \$22,224
Secretary II, Social Work (REPOST).

CSAA0218 CS04 \$11,112
Secretary II, Economics (50% appointment, hours flexible. Experience in Microsoft Office, Access, desired).

CSEN0211 CS05 \$25,113
Account Specialist, Financial Aid

CSEN0212 CS05 \$25,113
Account Specialist, Financial Aid.

CSEN0213 CS05 \$25,113
Account Specialist, Financial Aid.

CSAA0219 CS06 \$27,387
Library Associate, Library.

PROFESSIONAL/TECHNICAL

(Hiring Range)

PTAA0228 PTJ5 \$11,665-\$13,414
Research Assistant I, Psychology (50% appointment, Grant appointment).

PTBF0213 PT07 \$30,244-\$35,568
Purchasing Agent, Purchasing.

FOOD SERVICE/MAINT.

(Hourly Rate)

FMSA0212 FM06 \$8.36-\$13.73
Pot and Pan Utility, Dining Services (11:30 a.m.-8 p.m., Monday-Friday).

FMBF0272 FM21 \$14.42-\$21.17
Electrician, Physical Plant.

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would come down? I was taught that you make quick, interior attacks on fires. (Because of the loss of so many firefighters), that has changed."

"The events of Sept. 11 and the recent bio-terrorism acts have changed the way we view safety and security," said Pamela Hill, director of the Center for Organizational Risk Reduction.

The consortium included a local flavor, as the nine-speaker lineup included Skip Lawver, program coordinator for EMU's Public Safety Administration Program; and Kathryn Lewis, a clinical psychologist from University Counseling Services.

"There were some challenges in dealing with terrorism brought out that were not thought of before," Lewis said of the conference. "We are so concerned with handling an incident that we're not paying attention to the emotional toll (the incident) takes on them."

PLAN, from page 1

rific," said Jim Vick, EMU's vice president for student affairs. "This plan meshes nicely with the University's recent decision to build a parking structure on the south side of Pease Auditorium."

■ Improving the pedestrian corridor with landscaping, lighting and street trees. The city is applying for a grant in October 2002 to cover these costs.

■ Better code enforcement to improve residential housing near the University.

■ Making available a residential parking permit system to keep University commuters from overwhelming residential parking areas.

■ Converting many interior streets, including Emmet, Normal, College and Parrin, to two-way streets.

The main goal of the long-term plan, for a period of the next two to five years, is to return Cross Street and Washtenaw Avenue to two-way traffic. There also may be some property acquisition and the realignment of the intersection of Summit and Washtenaw.

Cost negotiations to determine project funding are expected to begin sometime between the end of December and mid-January.

"The classroom enables me to share not only my journalism experience, but also my enthusiasm and idealism for what I see as a noble and needed profession."



Carol Schlagheck, Ph.D.
Associate Professor,
Journalism
Department of English Language
and Literature
EMU Student Media Board Member

Why I teach at Eastern Michigan University

One of the reasons teaching at EMU was so appealing to me is that I wanted to teach at a school where students work hard for their education. Our students have multi-dimensional lives. Many are first-generation college students, and so am I.

I worked full-time as the editor of a weekly newspaper and then as a reporter while commuting for six years to earn my bachelor's degree at night. Later, I worked part-time and was raising a family while I commuted long distances to earn my master's and doctoral degrees.

I loved working for newspapers. I probably never would have done anything else, but I stumbled upon an opportunity to teach a journalism course at a community college and I was hooked.

The classroom enables me to share not only my journalism experience, but also my enthusiasm and idealism for what I see as a noble and needed profession. I still write when I can, but I now spend my days coaching future journalists and living vicariously through the stories they write for class, for *The Echo* and for local newspapers. I'm as excited about their first bylines as they are!