

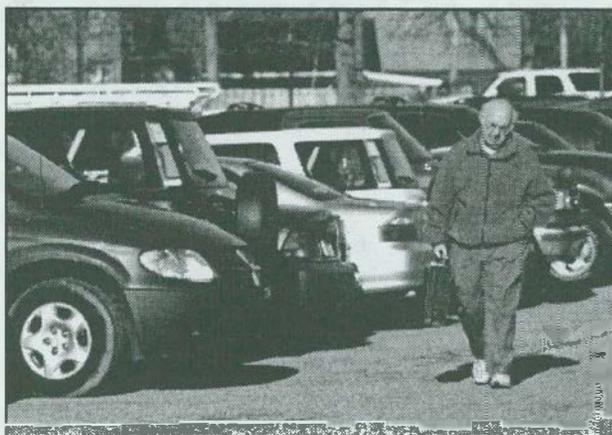
## Reserved parking plan to start in fall

By Ron Podell

If you want a reserved parking space this fall, you'll have to pay for it. If you don't want to pay for a reserved space, there will be plenty of extra new parking that will make finding a spot a little bit easier.

Effective Sept. 1, the University will be ending its current free, reserved parking program and make available, for purchase, more than 100 individual reserved parking spaces. Spaces in the north side of the Normal Street lot and the Smith lot will be available in phase one of the program. An additional 33 spaces throughout campus currently reserved for specific individuals and/or departments also are included in the paid parking program.

Under the plan endorsed by the University Parking Committee, the cost for individual reserved parking spaces is \$480 from Sept. 1, 2002, through Aug. 31, 2003. The parking spaces can be



**THE LONG WALK:** Zakhour Youssef, a psychology professor, treks from the McKenny Union faculty parking lot to his offices in Mark Jefferson. While Youssef is about as close as he can get to his office, a new reserved parking plan for the Smith and Normal lots will help other faculty, staff and administrators — for a fee — obtain a parking spot closer to their offices.

paid for through payroll deduction (\$20 per pay period), cash, check or credit card. Individual reserved parking spaces cannot be paid for with University funds.

"Those administrators who already have a reserved spot will have the opportunity to retain those spots in their existing location," said Pat Doyle, vice president for business and finance. "But they and I will now be required to pay \$480 (a

year) for them."

Parking has long been viewed as a problem on campus, which prompted the Board of Regents to agree to sell \$6.5 million in bonds to expand parking on campus.

"One of the revenue streams we've identified to help pay for the bonds is the

**SEE PARKING, page 4**

## 2,600 eligible to walk at April 27 commencement

More than 2,600 Eastern Michigan University students are eligible to participate in winter commencement ceremonies, scheduled Saturday, April 27, at the Convocation Center.

Mystery novelist and EMU graduate Loren Estleman will deliver the keynote speech. Estleman will speak at both the 10:30 a.m. and 2 p.m. ceremonies.

EMU President Samuel A. Kirkpatrick will preside over the ceremonies.

There will be 1,854 bachelor's degree candidates and 788 master's degree candidates. Five candidates are eligible to receive a doctor of education degree in educational leadership: John Barrett, Patricia Devlin, Lori Tubbergen Zahrt, Katherine Ellis and Ernest Terry, Jr.

Commencement ceremonies for the College of Arts and Sciences and the College of Technology begin at 10:30 a.m. Doors open at 9 a.m.

Commencement ceremonies for graduates of the Colleges of Business, Education, and Health and Human Services begin at 2 p.m. Doors open at 12:30 p.m.

Estleman, who has written 48 books and won 15 national writing awards, will receive an honorary doctor-



**DOWN THE AISLE:** More than 2,600 EMU students are anticipating enjoying a moment like this during commencement ceremonies April 27.

ate of humane letters during the morning ceremony.

Tickets are available through the Convocation Center box office (487-2282). All guests must have a ticket to be admitted. Handicapped seating is available and there will be a signer to aid those with a hearing impairment.

Thomas Hennings and James Devers, professors emeritus of English language and literature, will serve as grand marshalls.

## Corporate training centers earn second ISO certification

By Kathleen Shields

Eastern Michigan University's Centers for Corporate Training have successfully completed a joint re-registration assessment for ISO 9002. This is the second time the Centers have received ISO 9002 registration.

The ISO 9000 standard is a globally-recognized quality standard established by the International Organization for Standardization in Geneva, Switzerland, and adopted by more than 90 countries worldwide. Companies competing in the international marketplace increasingly prefer using vendors with their own quality systems in place.

"Our clients know that the better the training, the better the output," said Barbara Hopkins, ISO 9000 management representative for EMU's Center for Quality. "Successfully completing the rigorous ISO 9002 registration process not just once, but twice, means the training programs we deliver meet the same high standards that our customers must meet."

The centers offer more

than 100 different programs in quality and productivity improvement; occupational health and safety; hazardous waste and hazardous materials management, environmental protection; industrial relations; skills assessment and enhancement; organizational development, leadership; and management and supervision.

"The recertification signifies our continued approval as an ISO-registered provider of training and consulting services to business and industry, and is a distinctive competency within higher education," said Pamela Hill, director of the Center for Organizational Risk Reduction.

Clients of each of the centers are located around the world. They include the Big Three automakers — Chrysler, General Motors and Ford; automotive suppliers like Lear Corporation, Yazaki North America and Teleflex Automotive Group; health care providers; medical supply corporations; and manufacturers — like Herman Miller, Inc. and Delta Faucet — of products from glass to pacemakers.

# New e-mail system expected this summer

*Editor's Note: This is the second in a series about the implementation of key components of the Information and Communications Technology (ICT) initiative.*

By Carol Anderson

Eastern Michigan University, you will have new e-mail this summer.

A series of unanticipated problems delayed original plans to have a new e-mail system up and running in January 2002. But now it appears that the Information and Communications Technology (ICT) Division and Campus Pipeline — the vendor for the new e-mail system — are close to working out all of the bugaboos.

"EMU is leapfrogging ahead (in its technology) with an e-mail system by integrating it with other systems," said Margaret Cline, CIO of ICT. Cline said the target date to go live with a new e-mail system is June. "I made a call to wait for the best system available before installing it campus-wide, and I'll take the heat from the campus in the meantime."

Campus Pipeline's Web Platform is designed to integrate Banner services, e-mail, calendaring and many other features. Campus Pipeline will include a modern visual format for e-mail; the ability for each user to keep a personal calendar; and the ability to send entire Web pages via e-mail.

The new e-mail system is needed to improve efficiencies and replace the current hodge-podge of campus e-mail systems, including Banyan, VMS (the online system) and Unix.

"The existing Banyan system is out of date and out of maintenance. It must be replaced," said Rocky Jenkins, director of IT, Networking and Web Services Group, ICT Division.

According to Jenkins, the new e-mail system's advantages will include:

- Access from any Internet connection in the world.
- Use of only one e-mail address to replace multiple addresses that cause confusion and lost e-mails.
- A comprehensive campus e-mail address directory.
- Ease of sending and receiving attachments.
- Greater storage capacity due to

larger servers; and

■ The ability to block e-mail from specific addresses.

A test version of the new e-mail system arrived at EMU in January 2002 but didn't have all of the functionality the vendor promised, Cline said.

That was not the only roadblock ICT faced. The Campus Pipeline software originally included features for static and pop-up advertising — a feature that EMU was willing to pay a licensing fee to have removed from its software version, Cline said.

But when dot com businesses be-

*"The existing Banyan system is out of date and out of maintenance. It must be replaced."*

Rocky Jenkins

Director

IT, Networking and Web Services Group

A key feature that was missing was an automatic look-up that helps a user find another person's e-mail address.

"We expect that (feature). We could update the e-mail software ourselves, but it would take an army to write that software program — and we'd have to hire the army," Cline said. "It just wouldn't be a good use of (our) people. That was a decision call."

gan to struggle or go out of business, advertising that was supporting the Campus Pipeline software disappeared.

As a result, Campus Pipeline had to redesign its software to remove advertising on all versions, Cline explained.

"We're starting with a clean slate," Cline said. "Two years is not a long time to put this (integrated) system in place. Five or six years is normal."

## Portals will be personal passages to information online

By Carol Anderson

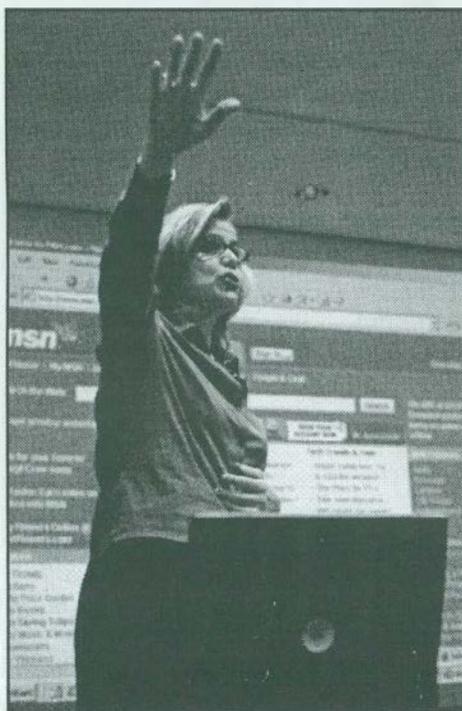
Jennifer receives an online message that one of her classes has been cancelled. Rather than having to traipse to records and registration and risk the possibility of waiting in a long line, Jennifer is able to select a new course, check whether the new course meets her degree requirements and then drop and add the appropriate courses — all online, in the comfort of her dorm room or home.

She also can pay for her classes with her mother's Visa card online — with permission, of course.

On the other end, a faculty member can grade student tests and post the individual results online in the student's private portal access area.

This fictional scenario is expected to become reality for Eastern Michigan University students and faculty in less than two years.

"This new system is just going to be tremendous,"



**TECHNOLOGY TRIP: Estelita Young, a designer from Web CT, explains the company's software product during a Banner presentation at Halle Library April 4.**

**The software will allow faculty to send important class e-mails to students; keep a master calendar; offer discussion boards and chat rooms to students; present tutorials or guest lectures online; and even administer quizzes.**

said Mike Erwin, director of EMU's Career Services Center and a member of the University's Banner Steering Committee. "My office struggles to be accessible to people at all times. This new system will be accessible to students all day, seven days a week."

Overflow crowds of faculty and staff attended two

sessions of a portal demonstration at the Bruce T. Halle Library April 4. EMU partners SCT Banner, Campus Pipeline and Web CT demonstrated the integrative capabilities of the systems.

Portals create a gateway to information, products, services and experiences that are personalized. EMU's venture into portals will provide indi-

viduals access to information that currently is not available online, said Margaret Cline, CIO of Information and Communications Technology (ICT) Division.

Portals for EMU students, employees, executives, alumni, and faculty and advisors, depending on the group category, can eventually include personal mail folders, discussion boards, chat rooms that are capable of providing full tutorials or guest lecturers; a "white board" or electronic chalkboard; and a calendar. Faculty can even administer tests online.

"The power of the quiz tool in WebCT is quite amazing," said Peggy MunKittrich, senior director of learning and technology strategy for SCT. "You can use timed and untimed tests. You can grade them immediately or not. Professors can vary the question sets for students."

The portals also will be able to interface with the Banner core software systems, including finance, financial aid, human resources and payroll.

The portals will identify

individuals to the system — who they are and what records they are allowed to access. Based on an individual's University role, the system will assign one password and identification number that will allow access to those areas 24 hours a day, Cline said.

"One function of a portal is authentication," Cline said. "The system knows who you are and what you're allowed to do."

Currently, if employees want to review their vacation and leave time records, they have to call the payroll department, Cline said.

With a portal system, employees will use a single sign-in to access their individual payroll records. Likewise, students can see their transcripts and account balances, while faculty can view class rosters and student grades.

As a result, the portal system should increase efficiencies across campus by freeing up staff to reply to more detailed questions, Cline said.

# Seven to be honored at alumni awards dinner

By Ron Podell

A television judge, a radio station general manager and several educators are among seven alumni who will be honored at Eastern Michigan University's 41<sup>st</sup> Annual Alumni Awards Dinner.

The event is scheduled Saturday, April 27, at the Ypsilanti Marriott. A cocktail reception begins at 6:30 p.m., followed by dinner and the awards ceremony at 7:30 p.m.

"The Alumni Awards ceremony presents us with an opportunity to reflect on the excellent education provided by Eastern Michigan University that helps place our alumni on the path to success," said Alumni Relations Director Vicki Mushisky.

Those being honored include:

■ **Andrew L. Lindsay**, '94, '97, '02, a teacher in Van Buren Public Schools. Lindsay will receive the Outstanding Young Alumni Award.



Lindsay

Lindsay has been with Van Buren Public Schools since 1996 and is currently an eighth grade social studies teacher at South Middle

School in Belleville.

Lindsay is a member of the National Council for Social Studies and the National Middle School Association. He was named the 2002 Michigan Outstanding Social Studies Educator by the Michigan Council for the Social Studies and the 1998 Michigan Outstanding First Year Teacher by the Sallie Mae Holding Corporation.

■ **Kimcherie Lloyd**, '85, '87, director of Orchestral Studies and Opera Theatre, University of Louisville.

Lloyd will receive an Alumni Achievement Award.

In addition to her duties at the University of Louisville, Lloyd has been music director for the Kentucky Opera since 1999 and music director for the Music Theater of Louisville since 1997.



Lloyd

She is a former director of the EMU Symphony Orchestra and former assistant conductor of EMU's Collegium Musicum and Choirs.

■ **The Honorable Gregory E. Mathis**, '82, former district court judge, 36th District; and currently a television judge on the *Judge Mathis Show*. Mathis will receive an Alumni Achievement Award.

Mathis' election to Michigan's 36th District Court in 1995 became a national success story and a symbol of hope for urban youth struggling to overcome poverty, drugs and violence.

A former street youth and high school dropout, Mathis' lawlessness brought him before a judge who cared, one who ordered Mathis to get a G.E.D. or face jail time.

He obtained his G.E.D. as ordered by the judge and went on to become a committed civil rights activist, public servant and the youngest elected judge in the state of Michigan. Currently he is the star of Warner Brothers', "*Judge Mathis Show*."

■ **Letitia Byrd**, '70, retired teacher, Ann Arbor Public Schools. Byrd will receive a Distinguished Alumni Award.



Mathis

Before retiring in 1991, Byrd was a teacher, guidance counselor, director of guidance services and executive director of information services for the Ann Arbor School District for 25 years.



Byrd

Byrd has served on more than 30 community boards, organizations and committees, and was honored in 1997 as the first *Ann Arbor News* Citizen of the Year.

■ **Joe Misiewicz**, '68, '70, director of Idea Mart and professor and chair of telecommunications, Ball State University. Misiewicz will receive a Distinguished Alumni Award.



Misiewicz

Misiewicz is currently the executive director of IPBS, a statewide organization composed of Indiana's eight public television and eight public radio stations. He belongs to the Association for Education In Journalism and Mass Communications, and the Broadcast Education Association, among others.

■ **Arthur J. Timko**, '68, '71, general manager, WEMU-89.1 FM. Timko will receive a Distinguished Alumni Award.

Timko has worked at WEMU since 1971 and has been general manager

since 1981.

Timko is a former three-term president of the Michigan Public Radio Network and currently serves as vice president of the Michigan Association of Public Broadcasters. Timko is a founding member of the Radio Research Consortium Board of Directors.



Timko

Timko served as an infantry staff sergeant in the U.S. Army Infantry with the 101st Airborne Division, stationed in Vietnam.

■ **Irma Casanova**, '85, social worker, Children's Hospital of Michigan. Casanova will receive the Dr. John W. Porter Distinguished Service Award.



Casanova

Casanova is EMU president and co-founder of the Latino Alumni Chapter. The chapter focuses on promoting Latino cultural awareness, and providing support to Latino students at EMU and the community at large.

Her vision to support Latino students at EMU led to the establishment of the Roy Casanova Scholarship Endowment Fund in memory of her husband.

Tickets are \$45 and can be purchased by calling Alumni Relations, 487-0250, or stopping by the EMU Foundation, 1349 S. Huron St., Suite 2, Ypsilanti, MI.



For a more extensive listing of University events, go to the Office of Public Information home page at [www.emich.edu/public/public\\_information/](http://www.emich.edu/public/public_information/)

## Candidate field narrowed for assistant VP for student affairs

Open meetings for the campus community with candidates for assistant vice president for student affairs are as follows: Trey Williams, executive search consultant and former vice president and dean of students, Bradford College, Tuesday, April 16, 3-4 p.m., 201 Welch; Sonya Smith, assistant dean for admissions and student affairs; Vanderbilt University School of Law, Monday, April 22, 1:30-2:30 p.m.; Alumni Room, McKenny Union; and Karen Simpkins, director, Student Judicial Services, EMU, Tuesday, April 23, 2:15-3:15 p.m., Main Lounge, McKenny Union. Joseph Oravec, senior doctoral associate, office of the vice president for student affairs, Florida State University, was on campus April 15. An appointment is expected to be made by May 1, said Jim Vick, vice president for student affairs.

## Family-friendly policies earn honors for EMU

Eastern Michigan University's implementation of family-friendly policies and procedures have earned it a Work/Life Balance Designation from the Washtenaw Work/Life Consortium.

Representatives of EMU's human resources department accepted the award at a recognition meeting April 10 in Ann Arbor.

The University was recognized for providing comprehensive health and dental coverage, paid sick and vacation time, and a host of other less-common benefits. They include: an employee assistance program; flexible spending and tax-saving financial programs; on-site child care; on-site recreational and intramural facilities; on-site health services with a pharmacy; on-site credit union and banking services; flexible scheduling and tuition reimbursement for employees and family members.

## Dining Services, Children's Institute sponsor fundraiser

Dining Services and the Children's Institute will sponsor a fundraiser Friday, April 19, at Dining Commons ONE, with a total of all sales from revenues that day earmarked for the Children's Institute. Lunch is from 11:30 a.m.-3:30 p.m. and costs \$5.80. Dinner runs from 3:30-7 p.m. and costs \$7.75. For more information, call Chris Aris at 487-2348.

# JOBSLINE

An Affirmative Action/  
Equal Opportunity Employer

To be considered for vacant positions, all Promotional Openings Application Forms MUST BE SUBMITTED directly to the Compensation/Employment Services Office and received no later than 5 p.m., Monday, April 22. NOTE: LATE OR INCOMPLETE FORMS WILL NOT BE ACCEPTED.

Vacancy information may also be obtained by calling our 24-hour Jobs Line at 487-0016. Compensation/Employment Services office hours are Monday - Friday, 8 a.m. to 5 p.m.

## CLERICAL/SECRETARIAL

(Hiring Rate)

CSEN0219 CS04 \$22,224  
Senior Clerk, Records and Registration.

CSAA0237 CS04 \$22,224  
Library Assistant II, Library. Excellent typing and data entry skills desired.

CSAA0223 CS05 \$25,113  
Customer Service Representative II, Student Accounting.

## PROFESSIONAL/TECHNICAL

(Hiring Range)

PTIT0208 PT09\* \$43,562-\$53,158  
Enterprise Support Technologist II, Information and Communication Technology.

## FOOD SERVICE/MAINT.

(Hiring Rate)

FMBF0291 FM06 \$8.36  
Custodian, Physical Plant-Floater, Sunday-Thursday, 11 p.m.-7:30 a.m.

## PARKING, from page 1

premium reserved parking program," Doyle said.

"Everyone, including those who pay for a reserved space, will continue to be issued a parking permit at no charge that will allow them to park on campus in any lot except those that are part of the reserved parking system or an hourly pay lot," Doyle said. "Not only will faculty, staff and administrators be able to park in those lots at no charge, but the number of

spots available to them will be increased by approximately 1,200 parking spaces."

That's because the Board of Regents, last November, approved the construction of a new parking structure and two surface lots this summer. The plan includes building a 260-space parking structure on the south side of Pease Auditorium, the current site of the business and finance building. In addition, a 1,000-space surface lot will be constructed on the site of the existing intramural softball fields north of Phelps Hall. A second, smaller 72-space lot also will be built east of the Alexander Music Building. The two surface lots will be built this summer, but are not planned to be part of the reserved parking program.

The reserved Smith and Normal lots will be gated and will require a special card for access. To protect the reserved spaces, unauthorized vehicles that manage to gain access and park in a reserved space will be fined \$100 and the vehicle will be booted, Doyle said. It also will cost an offender an additional \$25 to have the boot removed before the vehicle can be released to its owner, he said.

These same rules also apply if unauthorized vehicles are found in one of the 33 other reserved spaces scattered about campus, Doyle said.

Doyle stressed that past surveys sent to faculty and staff indicated that there was support for this reserved parking program as long as everyone had to pay. So, that is the way the program was designed, Doyle said.

"If the demand (for reserved parking) exceeds availability, we will evaluate what our options are to further expand this program," Doyle said.



*"We're a university that cares about students. We're not so big that we lose personal touch with students, but we're big enough to be 'on the map.'"*

Gwen Reichbach  
Executive Director  
National Institute for Consumer Education/  
Center for Economic Education

## Why I work at Eastern Michigan University

Since coming to EMU in 1973 as an assistant professor and currently directing NICE and the Center for Economic Education, I've discovered that I love teaching and enjoy administrative work. I'm especially proud of my 1983 EMU Junior Teaching Faculty Award.

We're a university that cares about students. We're not so big that we lose personal touch with students, but we're big enough to be "on the map."

In addition to teaching a personal finance seminar for incoming freshmen during student orien-

tation, I interact with various community groups. We train military personnel, credit union staff, and housing counselors in personal finance and financial counseling seminars.

For K-12 math and language arts teachers, I'm developing 32 online personal finance lessons on income, money management, spending and credit, and savings and investing. It's amazing what you can teach a kindergartener about money. They think a nickel is worth more than a dime because it's bigger.

### Need the info?

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